



A healthy boost to your members' budget

Eligible UnitedHealthcare® members receive credits to spend on popular over-the-counter (OTC) products and everyday health items with the Healthy Benefits+ OTC benefit program.

What's covered?

Members can use their OTC credits to buy thousands of covered products:

- Allergy, sinus, cold and flu
- Oral health
- Diabetes care
- Digestive health
- Eye and ear care
- First aid
- Foot care
- Incontinence products
- Pain relief
- Sun and skin care¹
- Supports, braces and wraps
- Smoking cessation products
- Vitamins

¹ Covered skin care products include ointments and sprays with active medical ingredients that alleviate symptoms. Cosmetic moisturizers are not covered by the Centers for Medicare & Medicaid Services OTC guidelines.



It's easy to get started.

1. Members simply activate their card by visiting ActivateS3.com or calling 1-833-832-7306, TTY 711, anytime.
2. To view their OTC credit balance, members can visit their program website or download the mobile app.
3. Members can use their prepaid card to pay online, in-store and by phone.

How to shop:

Members can make the most of their OTC benefit with four easy ways to purchase approved items:



In-Store

Choose from any of the store locations in our national retail network.



Online

Shop online from the comfort of their own home with fast delivery.



Mobile App

Browse products on the app and order anywhere, anytime.



By Phone

Order by phone with the product catalog for home delivery or in-store pickup.

Frequently asked questions:

Is there a cost for home delivery?

All OTC product shipping charges are covered by the member's health plan with a \$35 minimum order.

Do members pay sales tax?

Applicable orders are subject to state sales tax.

Are products always available?

While specific products offered may change over time, if a product in a member's order goes out of stock, they may receive an equivalent substitute product.

What if a member's purchase costs more than their credit?

If a member's total is more than the available credit on their benefits card, they will need to pay the remaining balance out of pocket.

For more information, members can reference the welcome materials they received in the mail or visit their plan website.



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